

YOGHESH VM

Data Analyst | Power BI · SQL · Python | Supply Chain MIS & AI Workflow Automation

9600139825

datacraft369@gmail.com

LinkedIn Profile

Portfolio Website

Chennai, TN

SUMMARY

Data Analyst with 7+ years of experience in supply chain analytics, MIS reporting, and workflow automation. At Reliance Jio (7.5 years), reduced non-moving inventory by ₹1.7M, saved 40+ hours/month through automation, and lifted CSAT from 72% to 95%. Since 2024, independently delivering AI tools, n8n automations, and Power BI dashboards for clients. Open to Data Analyst / MIS Analyst roles in Chennai.

KEY ACHIEVEMENTS

₹1.7M Inventory Savings

Identified and eliminated non-moving inventory at Reliance Jio within 60 days - ranked #1 in the country.

CSAT 72% → 95%

Automated escalation tracking and resolution workflows, driving a 23-point customer satisfaction improvement.

40+ Hours/Month Saved

Built automated MIS reporting pipeline using Python, AutoHotkey, and SAP CRM data extraction - eliminated daily manual effort.

CERTIFICATIONS

Harnessing the Power of Data with Power BI (Microsoft March-2025)

Microsoft Excel: Advanced Formulas & Functions (Udemy Dec-2024)

SQL (Basic) Certificate (HackerRank Apr-2025)

SKILLS

Power BI (DAX), SQL, Python, n8n Automation, Excel (VBA & Power Query), SAP CRM, AutoHotkey v2, LLM / RAG Pipelines, OpenRouter API, Inventory Analytics, Supply Chain MIS, Workflow Automation, Dashboard Development

LANGUAGES

Tamil	Native Proficiency	●●●●●
Telugu	Native Proficiency	●●●●●
English	Working Proficiency	●●●●●

EXPERIENCE

Independent Data & AI Automation Consultant

DataCraft Yogi - 2yrs MAR/2024 - Present Chennai, TN

- Built n8n automation workflows and Python scripts to eliminate manual processes for clients across reporting and data pipelines
- Developed LLM-based Desktop tools and RAG integrations using OpenRouter for document Q&A and intelligent workflow automation
- Delivered Power BI dashboards and SQL reporting pipelines for client data visibility and decision-making

Data Analyst | Supply Chain Optimization Specialist

Reliance Jio Pvt Ltd - 7.5yrs SEP/2016 - FEB/2024 Chennai, TN

- Managed inventory analytics across 89 service locations and 533 branches covering 600+ retail outlets
- Reduced non-moving inventory by ₹1.7M in 60 days - which put Tamil Nadu No.1 in the country that quarter.
- Automated daily MIS reporting from SAP CRM using Python and AutoHotkey, saving 40+ hours/month of manual effort
- Built Power BI dashboards tracking lead time, order fulfillment, and stock status across all locations
- Lifted CSAT from 72% to 95% by automating escalation tracking and improving resolution turnaround

Data Reporting & Technical Support

LG Support Center - 3 yrs JUN/2013 - MAY/2016 Chennai, TN

- Tracked 500+ mobile service cases monthly using Excel; built dynamic lookup tools to reduce service parts delays
- Standardized service procedures through Excel SOPs and analyzed trends via pivot tables to improve response strategies

Part Coordinator & Data Analyst

Whirlpool Stores-7 months SEP/2012 - APR/2013 Chennai, TN

- Maintained Excel-based stock ledgers for vendor-wise inventory tracking and coordinated replenishments to ensure optimal supply levels
- Reduced fulfillment gaps through daily dashboard monitoring, lifting customer satisfaction from 75% to 91%

Reporting Trainee Interfactory Transport Dept

Lucas TVS Padi - 2yrs JUL/2010 - JUN/2012 Chennai, TN

- Consolidated daily shop-floor production logs into standardized Excel MIS reports for management planning and scheduling
- Tracked cross-department material flow data to align production schedules with demand and reduce transport delays

HANDS-ON PROJECTS (GITHUB LINK BELOW)

[US Shopping Behavior Dashboard] [DataVault AI]
[NSE Stock Alert Bot] [Facility Automation Pipeline]

EDUCATION

Diploma in Electrical and Electronics Engineering 2007 - 2010
Thiru Seven Hills Polytechnic College Chennai, TN